HOUSE RULES

HAPPY WONDERLAND BUDAPEST | 2026–2027

DEAR VISITOR!

These House Rules set out the mandatory admission and conduct requirements applicable to “Happy Wonderland” (hereinafter: the Event), organised and operated by Dankeschön Kft. (1118 Budapest, Ratkóc utca 15., Hungary; hereinafter: the Organiser).

Event venue: 1146 Budapest, Olof Palme sétány 5., Hungary.

Event dates: 27 November 2026 – 10 January 2027.

Official website: www.happywonderland.hu

I. ATTENDANCE AT THE EVENT

1./ Admission to the Event is free of charge. Visitors under the age of 16 may only remain on the Event premises when accompanied by an adult. The parent, legal guardian or accompanying adult is responsible for supervising minors. Children may use rides only in accordance with the safety requirements applicable to each attraction. If a child becomes lost or separated from their accompanying adult, assistance may be requested from Event security staff or at the designated information point.

2./ Visitors may enter the Event premises in order of arrival. Access to areas reserved for the Organiser is permitted only with appropriate accreditation.

3./ In order to ensure the safe operation of the Event, the Organiser may restrict items and equipment brought onto the premises. In particular, it is prohibited to bring narcotics, pyrotechnic devices, glass objects, items or equipment containing explosive, toxic or flammable substances, firearms, knives with a cutting edge longer than 8 centimetres, butterfly knives, switchblades, gas sprays, weighted batons, telescopic batons, metal chains longer than 50 centimetres, throwing stars, slingshots, or other objects classified as particularly dangerous to public safety under the legislation in force, currently Government Decree No. 175/2003 (X. 28.). Drones are prohibited on the Event premises. Visitors carrying restricted items may not enter. Within the limits of applicable law and with the visitor’s cooperation, security personnel may request that the contents of bags be shown and subjected to a security check. Visitors may refuse such a check; in that case, admission may be refused or the visitor may be asked to leave. Coercive measures may only be taken by persons legally authorised to do so.

4./ In addition to assistance dogs, guide dogs and police dogs as defined by law, only domesticated animals generally considered docile, which pose no danger to the life, health or physical safety of visitors or others and can be kept on a leash, may enter the Event premises. Nevertheless, bringing pets to the Event is not recommended, and the Organiser advises visitors to leave them at home. Pets may enter only if all of the following conditions are met:

(i) a valid vaccination certificate showing a rabies vaccination administered within the previous year;

(ii) individual identification (a legible tattoo or microchip);

(iii) a leash, collar, muzzle and identification tag bearing the owner’s telephone number at which they can be reached during the Event.

The Organiser reserves the right to refuse admission to any particular animal, to check ongoing compliance with the above requirements and, in the interests of safety, to exclude animals that do not meet these requirements.

Assistance dogs and pets may not be taken onto amusement rides or attractions at the Event.

5./ Amusement rides and entertainment attractions at the Event may be used exclusively through the official physical TOKEN system; cash or bank card payments cannot be made directly at attractions. Cash and bank card payments are accepted at catering and retail outlets. TOKENs may be purchased at official ticket offices and may be used only during the Event period from 27 November 2026 to 10 January 2027.

A one-off handling fee of HUF 300 (gross) is payable for each TOKEN purchase transaction, in addition to the purchase price of the TOKENs, regardless of the quantity purchased. Unused, undamaged, original TOKENs may be redeemed at official ticket offices for their face value at the time of purchase. The handling fee is not part of the TOKEN face value; any refund of this fee is governed by applicable law and the published terms. The Organiser will publish the exact redemption deadline and conditions at the ticket offices and on the website.

Visitors are responsible for safeguarding their physical TOKENs. Lost TOKENs cannot be replaced or redeemed. The Organiser will decide on a case-by-case basis whether to accept damaged TOKENs where their authenticity and face value can be established. If, after TOKENs have been handed over, a visitor is unable to use an attraction for reasons not attributable to that visitor, they may request reimbursement of the value of the TOKENs handed over. Temporary closure of attractions does not affect the redemption of unused TOKENs.

6./ All amusement rides and entertainment attractions hold the valid permits and conformity documentation required for their individual operation. Each attraction may also be subject to specific conditions lawfully published by its operator. Visitors must comply with these House Rules and all safety instructions. Attractions may be used only if the age, height, health and other safety requirements displayed at the attraction are met. Operators may refuse access if a visitor does not meet these requirements or endangers their own safety or that of others. Safety devices, restraints and protective equipment must be used as intended, and staff instructions must be followed.

7./ The Organiser endeavours to ensure that the Event can be visited safely and, where possible, accessibly by visitors with disabilities or special needs. The technical and safety requirements of each ride determine whether it may be used. On-site staff can provide information about the available options.

II. RULES OF CONDUCT

1./ Visitors must behave in accordance with generally accepted standards, applicable law and these House Rules while on the Event premises. They must refrain from any conduct that infringes or endangers the personal rights, life, health or physical safety of others.

Please use the waste bins provided.

2./ Visitors acknowledge that the Organiser, members of the press and other third parties authorised by the Organiser, as well as other visitors, may make audio and visual recordings at the Event. Accordingly, by attending the Event, visitors expressly consent to the recording and publication of their face, appearance and expressions, provided that they may be identified by name only with their express consent. Visitors who qualify as public figures may be identified by name without such consent. The person making the recordings acquires exclusive, transferable rights to use the resulting depictions without limitation as to territory, time or method of use. The Organiser and persons authorised by it may exploit, use, reproduce, publish, adapt, make available to the public, communicate to the public and distribute such depictions without restriction and without paying any compensation to the visitor. Visitors may make audio and visual recordings at the Event only using recording functions integrated into telecommunications devices intended for personal use (such as mobile phones or tablets) or non-professional photographic equipment. Visitors may not sell such recordings, exploit them for

payment or use them for commercial purposes even without payment; they may not identify other visitors by name without consent or infringe their personal rights. The Organiser expressly disclaims liability where other visitors breach these requirements.

3./ Without the Organiser's prior written permission, any economic, commercial or advertising activity is prohibited on the Event premises, including the area in front of the Event entrance.

4./ Alcoholic beverages must not be served to persons under the age of 18 or to intoxicated persons at any catering or retail outlet on the Event premises. Consumption of substances classified as narcotics under applicable law is also prohibited on the Event premises and is punishable by law.

5./ As the purpose of the Event is to provide visitors with a pleasant and undisturbed entertainment experience, demonstrations of any kind are prohibited at the Event, irrespective of the number of participants.

6./ By attending the Event, visitors expressly undertake to cooperate fully with the persons involved in operating the Event, within the limits of applicable law, and to follow the Organiser's instructions in an emergency.

III. OTHER PROVISIONS

1./ The Organiser accepts liability only for intentional breaches of contract attributable to it and for breaches of contract causing harm to human life, physical integrity or health, and expressly excludes liability for all other incidents resulting in loss or damage beyond the rights afforded to visitors under applicable law.

2./ Visitors must take care of their personal belongings and valuables. The Organiser excludes liability for valuables and other movable property brought onto the Event premises.

3./ The Event may take place even in adverse weather conditions. The Organiser or attraction operators may temporarily suspend or stop individual attractions due to strong winds, heavy precipitation, icing, technical faults or other safety concerns. The operating hours of attractions may differ from the general opening hours of the Event. Section I/5 governs the settlement of TOKENs. In the event of force majeure or an order by a competent authority, the Event may be cancelled or interrupted; visitors must then leave the premises in accordance with staff instructions.

4./ The Organiser recommends travelling to the Event by public transport.

5./ Within the limits of applicable law, the Organiser and security staff may instruct anyone breaching these House Rules or endangering others to stop the offending conduct and, where justified, to leave the Event.

6./ The Organiser will announce the Event's general opening hours and any changes on www.happywonderland.hu and at the venue. Opening hours may change for safety, weather-related or operational reasons.

7./ Visitors may submit comments or complaints concerning the operation of the Event, the TOKEN system or attractions at the on-site information point or through the Organiser's official contact details published on its website. Complaints will be handled in accordance with applicable consumer protection legislation. Detailed information on complaint handling is available on site.

The Organiser wishes you an enjoyable visit!